

# GOVERNOR'S MONTHLY REPORT

October 2015

(Revised 11/22/16)



STATE OF ARIZONA  
DEPARTMENT OF LIQUOR LICENSES AND CONTROL

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The information reported in this document is used to keep the Governor and staff apprised of accomplishments, key issues, and upcoming events as they relate to the Department of Liquor Licenses and Control, and its three divisions (Licensing, Administration, and Investigations) on a monthly basis.

**GRANTS & FUNDING**  
**LIQUOR ENFORCEMENT & EDUCATION OUTREACH GRANT**  
**CUB (COVERT UNDERAGE BUYER) PROGRAM**

In an effort to curb the sale of liquor to underage persons, the Covert Underage Buyer (CUB) program was instituted in May of 2003. This program provides the resources necessary for the department to investigate reported complaints of liquor licensed businesses suspected of one or more underage liquor law violations. When there is reasonable suspicion to believe that a liquor-licensed establishment is selling liquor to underage customers, the department will send in a CUB to attempt to purchase liquor. CUBs are between the ages of sixteen (16) and nineteen (19) who are carefully trained by DLLC investigators to understand and follow state laws, including DLLC's CUB investigations guidelines and personal and public safety measures. Currently there are two (2) officers and a total of seven (7) trained CUBs performing CUB operations for the department. DLLC provides CUB program training to all Arizona law enforcement agencies, allowing the program to operate statewide.

In October 2015, DLLC conducted investigations of fifteen (15) liquor-licensed establishments in Phoenix, Tucson, Tempe, Glendale, Litchfield Park, Goodyear, Cave Creek and Mesa. Six (6) CUBs were used. Six (6), or forty (40.0%) percent, of these establishments sold alcohol to a CUB resulting in fifteen (15) administrative violations and nine (9) criminal citations. All fifteen (15) locations were investigated in response to complaints received by DLLC.

Since the inception of the program, three thousand eight hundred fifty (3,850) establishments have been investigated and one thousand two hundred sixteen (1,216) or thirty-two (31.6%) percent have sold to CUB buyers resulting in two thousand nine hundred twenty-three (2,923) administrative violations and two thousand three hundred thirty-nine (2,339) criminal citations.

**CUB Program Statistics**

<b>Calendar Year</b>	<b>Locations Investigated</b>	<b># Sold to CUB</b>	<b>% of Locations that Sold to CUB</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2003</b>	122	33	29	70	71
<b>2004</b>	217	55	25	122	136
<b>2005</b>	337	108	32	342	283
<b>2006</b>	475	148	31	409	317
<b>2007</b>	450	108	24	200	201
<b>2008</b>	572	172	30	416	349
<b>2009</b>	392	115	29	234	229
<b>2010</b>	169	96	57	207	129
<b>2011</b>	234	62	26	143	69
<b>2012</b>	215	82	38	225	193
<b>2013</b>	310	98	32	220	143
<b>2014</b>	181	76	42	179	122
<b>2015</b>	176	63	36	156	97

An Underage Drinking Hotline is in operation for concerned citizens to call when underage drinking, service, or sales are suspected. With each complaint DLLC launches an investigation. The Underage Drinking Hotline number is 1-877-NOT-LEGL or 1-877-668-5345.

## OUTREACH

### Community & Agency Outreach

Community and agency outreach meetings and presentations create opportunities to increase DLLC's efficiency and relevancy, encourage agency collaborative efforts, and promote safe and legal alcohol distribution, sales, and consumption.

#### **Community and agency outreach during the month:**

- International Association of Chiefs of Police (IACP) Conference in Chicago, director attended
- East/West Valley Chiefs meeting, director attended
- Meeting with Wine Institute, director attended
- Governor's Office of Youth Faith and Family Community Event at the Capitol grounds, director attended
- Meeting with Managers and Security of Scottsdale downtown retail establishments, director and deputy director attended
- Public Safety Days at Arizona State Fair, director and deputy director attended
- Meeting with valley law enforcement training coordinators, deputy director attended
- Supplier and wholesaler training in Scottsdale, deputy director attended
- Meeting with Pima County on Series 5, assistant director of licensing facilitated

#### **Law Enforcement Special Detail:**

- CUB – Investigator Williams and Investigator Palubeskie conducted two; Investigator Williams and Investigator Byrd conducted one
- Vehicle assignment – Investigator Trevizo
- State Fair – Investigator Webb
- Hell Dorado Days – Investigator Zacarias and Investigator Byrd
- Rex Allen Days – Investigator Zacarias and Investigator Byrd
- Title 4 Training for 11 Civilians – Investigator Turner
- Title 4 Training for 12 Students – Investigator Zacarias
- Fake ID Training for 12 Students – Investigator Zacarias
- Title 4 Training at Snowflake/Taylor PD for 12 Officers – Investigator Carruthers
- Fake ID Training at Snowflake/Taylor PD for 12 Officers – Investigator Carruthers
- Trade Practices for Suppliers and Wholesalers Training (two sessions in Scottsdale), 140 attended first session and 122 attended second session – Investigator Miller
- Special Events Training (two sessions in Scottsdale), 52 attended first session and 73 attended second session – Investigator Miller
- Trade Practice, Title 4 Training Management, Stats, Letters to Producers answering requests, and In-House Training – Investigator Miller
- Completed 44 Site Inspections, Title 4 Training Management and Complaint Hotline – Ms. Strickland
- Out-of-area complaints – entire division

## SUCCESS STATISTICS INVESTIGATIONS

It is the responsibility of the Investigations Division to ensure that all licensees adhere to A.R.S. Title 4 (Arizona liquor law) and all Arizona Administrative Code Rules established by the DLLC.

Investigators completed two hundred seventeen (217) routine liquor inspections (RLIs) at licensed establishments and events throughout Arizona resulting in fifty-eight (58) criminal charges and one hundred fifty-one (151) administrative violations. The following success statistics were completed by a nonsupervisory staff of eleven (11) full time sworn officers who uphold a statewide officer-to-liquor license ratio of 1:1,103.

Total investigative actions taken this month were one thousand three hundred eighty-five (1,385), which is an increase of fifteen (15.1%) percent when compared to the one thousand two hundred three (1,203) investigative actions taken in October 2014.

<b>Achievements:</b>	<b>Current Month</b>	<b>Total FY 2016</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2015</b>
Routine Liquor Inspections Completed	217	969	235	2,710
Criminal Citations Issued	33	107	73	660
Criminal Counts Charged	58	178	138	1,300
Administrative Counts Charged	151	356	70	1,140
Hidden Ownerships Completed	10	12	0	16
Site Inspections Completed	37	117	27	272
Non-Actioned (Criminal) Complaints	58	141	30	423
Actioned (Administrative) Complaints	15	39	7	96
Compliance Case Reports Submitted	58	144	34	423
On-view Violation Case Reports	39	94	19	256
Law Enforcement Liaison Completed	57	232	74	786
Tax Deficiency Charges	33	65	25	374
MVD Affidavit/Suspension	3	7	21	140
<b>Underage Investigations Statistics:</b>				
Citations Issued to Underage Persons	41	81	54	505
Total Underage Violations	58	166	117	1087
<b>Total Achievements:</b> (including police report reviews and completed protests not listed above)	1,385	4,699	1,203	13,373

Compared to October 2014, the number of citations DLLC investigators issued to underage persons decreased twenty-four (24.1%) percent and the total number of underage violations decreased fifty (50.4%) percent.

**SUCCESS STATISTICS**  
Investigations (continued)

Current Month	Younger than Age 15	Age					
		15	16	17	18	19	20
Age of minor cited	0	0	0	0	4	4	13

Underage persons who are cited for consuming appear to be closer to the legal drinking age. Of the citations issued to underage persons, sixty-two (61.9%) percent were within one year and nineteen (19.0%) percent were within two years of the legal drinking age.

Statute/ Definition	Number of Counts Charged This Month	Number of Counts Charged in FY 2016	1 Year Ago This Month	Number of Counts Charged in FY 2015
<b>A.R.S. § 4-241(A)</b> Failure to request ID from underage; accepting unauthorized forms of ID	6	23	5	77
<b>A.R.S. § 4-241(L)</b> Underage who uses false ID to buy alcohol	2	4	18	128
<b>A.R.S. § 4-241(M)</b> Underage who solicits another person for alcohol	3	7	3	30
<b>A.R.S. § 4-241(N)</b> Underage who uses of false ID to gain entry to a liquor business	6	13	0	12
<b>A.R.S. § 4-241(P)</b> Person purchasing alcohol for underage	0	0	1	6
<b>A.R.S. § 4-244(9)</b> Furnishing alcohol to an underage; underage in possession/consumption	14	60	60	499
<b>A.R.S. § 4-244(20)</b> Consuming spirituous liquor in public place, thoroughfare or gathering	1	5	8	24
<b>A.R.S. § 4-244(41)</b> Underage with alcohol in system	13	32	27	291
<b>A.R.S. § 13-2907.01</b> False reporting to law enforcement agencies	0	0	1	5
<b>A.R.S. § 13-3613</b> Contributing to delinquency and dependency of a child	0	0	0	4
<b>A.R.S. § 28-3478.1</b> Unlawful use of driver license	9	13	6	75
<b>A.R.S. § 28-3478.3</b> Using another person's driver license	1	7	5	24

The number of underage violations issued in October 2015 decreased fifty-seven (56.8%) percent compared with October 2014.

**SUCCESS STATISTICS**  
**Investigations (continued)**  
**TRACE (TARGET RESPONSIBILITY FOR ALCOHOL CONNECTED EMERGENCY)**

The TRACE (Target Responsibility for Alcohol Connected Emergency) program began in June 2004 to develop a system of effective and rapid communication between local law enforcement and emergency medical services (EMS), a service providing out-of-hospital acute care and transport, and personnel in high-profile cases which involve underage drinking. Each TRACE case is concluded only when the source of liquor is traced back to the supplier and the supplier is charged with a criminal and/or administrative violation.

TRACE is a statewide operation with one (1) full time investigator available for immediate response to alcohol-related emergencies which involve an underage person(s).

**TRACE Program Statistics**

<b>Calendar Year</b>	<b>Total # of New Cases</b>	<b>Administrative Violations</b>	<b>Criminal Violations</b>
<b>2005</b>	11	5	3
<b>2006</b>	11	24	12
<b>2007</b>	4	9	6
<b>2008</b>	6	6	3
<b>2009</b>	8	20	4
<b>2010</b>	5	13	4
<b>2011</b>	5	0	0
<b>2012</b>	8	9	0
<b>2013</b>	4	5	0
<b>2014</b>	7	3	5
<b>2015</b>	8	10	2

There was one (1) TRACE case opened this month.

## SUCCESS STATISTICS LIQUOR LICENSE AUDITS

Currently there are one hundred sixty-two (162) active Series 11 (hotel/motel) licenses and three thousand four hundred twenty-five (3,425) active Series 12 (restaurant) licenses statewide. Compared to October 2014, the number of hotel/motel with restaurant licenses decreased by four (4) or two (2.4%) percent, and the number of restaurant licenses increased by thirty-five (35) or one (1.0%) percent.

DLLC employs two (2) full time auditors. With a total of three thousand five hundred eighty-seven (3,587) restaurant-type licenses combined, the statewide auditor-to-liquor license ratio is: 1:1,794.

<b>Audit Status</b>	<b>Current Month</b>	<b>This Month Last Year</b>
<b>Audits closed</b>	7	6
<b>Audits initiated</b>	7	6
<b>Audits in progress</b>	16	16
<b>Open cases w/projected ratio of &gt;37%</b>	11	12
<b>Open cases w/projected ratio between 30 to 37%</b>	4	4
<b>Open cases w/projected ratio of &lt;30%</b>	1	0
<b>Locations granted 1 year to continue operation</b>	0	0
<b>Locations being monitored</b>	94	62

During October 2015, seven (7) audits were completed in Maricopa County, which resulted in actionable violations in four (4) cases. On October 31, 2015, there were sixteen (16) audits in progress and ninety-four (94) locations being monitored.

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2016</b>	<b>This Month Last Year</b>	<b>Total FY 2015</b>	<b>Total 2003 To Present</b>
<b>Audits completed</b>	7	33	6	91	843
<b>Audits passed</b>	4	24	2	56	463
<b>Audits failed</b>	3	7	4	25	296
<b>Inconclusive</b>	0	2	0	10	78
<b>Other charges only</b>	0	0	0	0	6

In October 2015, audit fines assessed from violations totaled three hundred seventy-five (\$375) dollars. Compared to October 2014, total audit fines assessed from violations decreased by one thousand two hundred fifty (\$1,250) dollars.

**SUCCESS STATISTICS**  
**Liquor License Audits (continued)**

**Audit Revenue 2-year Comparison**

<b>Audit Action</b>	<b>Current Month</b>	<b>Total FY 2016</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2015</b>
<b>Fines Assessed</b>	\$375	\$8,825	\$1,625	\$71,350

**Audit statistics since FY 2007 are noted below:**

<b>Year</b>	<b>Audits Completed</b>	<b>Revenues Collected</b>	<b>Average Fine per Audit</b>
<b>FY 2007</b>	27 audits	\$13,000	\$481
<b>FY 2008</b>	61 audits	\$36,500	\$598
<b>FY 2009</b>	103 audits	\$81,275	\$789
<b>FY 2010</b>	87 audits	\$81,750	\$940
<b>FY 2011</b>	82 audits	\$84,400	\$1,029
<b>FY 2012</b>	90 audits	\$64,355	\$715
<b>FY 2013</b>	84 audits	\$47,625	\$567
<b>FY 2014</b>	92 audits	\$49,625	\$539
<b>FY 2015</b>	91 audits	\$47,725	\$524
<b>FY 2016</b>	33 audits	\$28,575	\$866

**Online Sampling Requests:**

DLLC developed and instituted online sampling requests. After the requesting licensee enters the date, time and location, the system then verifies whether: (1) there are other sampling events at the same location on the same date, (2) the requestor has not exceeded twelve (12) allowed sampling events per location per year, and (3) the location meets the requirements of a sampling location. If the system determines the sampling request meets all of the requirements, the sampling event is booked, an email along with a "Notice of Sampling" credential is instantly emailed to the distributor, and a notification email is sent to the retail location.

During the month of October 2015, there were one thousand sixty-one (1,061) sampling requests entered into and approved by the online system. Of these sampling requests forty-five (45) were cancelled. In FY 2016, the online system has saved over three hundred fifty-nine (359.95) staff hours.

## SUCCESS STATISTICS COMPLIANCE

The Compliance Unit governs the dispute-resolution process and imposes disciplinary actions against licensees for violations of State liquor laws. The Compliance Unit is responsible for determining an appropriate course of disciplinary action which may consist of verbal or written warnings, consent agreements, or referral for a full administrative hearing.

Achievements	Current Month	Total FY 2016	1 Year Ago This Month	Total FY 2015
Revocations	0	0	0	0
Suspensions	0	0	0	2
Surrenders	0	6	0	10
Divestitures	0	2	0	7
Administrative Complaints	0	2	0	2
Decisions & Orders	0	0	0	1
Cases Received	55	469	44	843
Cases Completed	15	189	10	198
Cases in Progress	40	280	34	645
Warning Letter Issued	1	11	3	22
Cases Sent to OAH	0	0	0	7

### Economic Impact:

Fines collected during the month totaled thirty-two thousand four hundred (\$32,400) dollars from thirty-two (32) adjudicated compliance actions. Compared to last month, September 2015, this represents an eight (8.4%) percent decrease in collected revenues and a nine (8.6%) percent decrease in the number of compliance actions processed. Compared to October 2014, this represents a thirty-four (34.1%) percent decrease in collected revenues and a twenty-seven (27.3%) percent decrease in the number of compliance actions processed.

A penalty payment plan gives licensees the option to pay fines in installments rather than in one lump sum. DLLC and the licensee agree to the terms of the payment plan during the negotiation process. Although the payment plan may reduce DLLC's monthly collection of fine revenues in the short term, the long term outcome is intended to keep establishments in business by easing the financial burden of fines.

Fiscal Year	Compliance Actions	Revenues Collected	Average Fine Per Action
2005-2006	500	\$689,475	\$1,379
2006-2007	429	\$627,975	\$1,464
2007-2008	334	\$582,350	\$1,744
2008-2009	584	\$886,440	\$1,518
2009-2010	415	\$705,725	\$1,701
2010-2011	425	\$598,509	\$1,408
2011-2012	479	\$428,445	\$894
2012-2013	440	\$673,710	\$1,531
2013-2014	500	\$473,910	\$948
2014-2015	561	\$516,365	\$920
2015-2016	208	\$210,275	\$1,011

**SUCCESS STATISTICS**  
Compliance (continued)

**Adjudicated Underage Violations:**

Statute	Adjudicated This Month	TOTAL FY 2016	1 Year Ago This Month	TOTAL FY 2015
<b>A.R.S. § 4-241(A)</b> Failure to request ID from underage; accepting unauthorized forms of ID; failure to follow the identification procedure prescribed by statutes	4	19	9	92
<b>A.R.S. § 4-241(L)</b> Underage who uses false ID to buy alcohol	0	0	0	0
<b>A.R.S. § 4-241(M)</b> Underage who solicits another person for alcohol	0	0	0	0
<b>A.R.S. § 4-241(N)</b> Underage who uses of false ID to gain entry to a liquor business	0	0	0	0
<b>A.R.S. § 4-241(P)</b> Person purchasing alcohol for underage	0	0	0	0
<b>A.R.S. § 4-244(1)</b> Unlicensed Resale	0	3	2	20
<b>A.R.S. § 4-244(9)</b> Furnishing alcohol to an underage; underage in possession/consumption	4	19	9	89
<b>A.R.S. § 4-244(16)</b> Knowingly allow furnishing liquor to underage	0	0	0	0
<b>A.R.S. § 4-244(22)</b> Underage on premises without parent (on-sale); consume without permission of premises owner	1	3	1	6
<b>A.R.S. § 4-244(41)</b> Underage with alcohol in system	0	0	0	0
<b>A.R.S. § 13-2907(01)</b> False reporting to law enforcement agencies	0	0	0	0
<b>A.R.S. § 28-3478(1)</b> Unlawful use of driver license	0	0	0	0
<b>A.R.S. § 28-3478(3)</b> Using another person's driver license	0	0	0	0

During FY 2016, fines from adjudicated underage violations total fifty-one thousand (\$51,000) dollars.

**Compliance Statistics Resulting From Underage Violations:**

Fiscal Year	Fines Collected	Licenses Suspended	Licenses Revoked
<b>2011</b>	\$214,500	2	0
<b>2012</b>	\$82,265	1	0
<b>2013</b>	\$125,500	4	1
<b>2014</b>	\$80,625	1	2
<b>2015</b>	\$82,375	0	0
<b>2016</b>	\$51,000	0	0

## SUCCESS STATISTICS STATE LIQUOR BOARD

The State Liquor Board operates independently from the Director of the Department of Liquor Licenses and Control and is responsible for hearing liquor license applications that have been protested by the public, the governing body of a city, town or county, or the Department Director. Additionally, the Board may hear appeals and overturn or amend decisions of the Director.

<b>Achievements:</b>	<b>Current Month</b>	<b>Total FY 2016</b>	<b>1 Year Ago This Month</b>	<b>Total FY 2015</b>
<b>Hearings Scheduled</b>	0	13	0	57
<b>Licenses Granted</b>	0	1	0	20
<b>Licenses Denied</b>	0	3	0	11
<b>Continuances Granted</b>	0	2	0	11
<b>Continuances Denied</b>	0	0	0	1
<b>Licenses Withdrawn</b>	0	4	0	13
<b>Appeals Heard</b>	0	0	0	0
<b>Rehearings Requested</b>	0	1	0	1
<b>Hearings Cancelled by Director</b>	0	1	0	3

There were no hearings scheduled before the State Liquor Board in October.

### STATE LIQUOR BOARD MEMBERS AND TERMS

Cyndy Valdez (R)	Vice Chair Pima County Wholesaler	Term Expires January 16, 2017
Bill Du Pont (D)	Pima County Neighborhood Association	Term Expires January 18, 2016
Vikki Scarafiotti (D)	Maricopa County No Financial Interest	Term Expires January 16, 2017
Jim Carruthers (R)	Yuma County No Financial Interest	Term Expired January 19, 2015
Mike Troyan (I)	Maricopa County Retailer	Term Expires January 15, 2018
Vacant	No Financial Interest	Term Expires January 18, 2016

## SUCCESS STATISTICS LICENSING DIVISION

The Licensing Division is responsible for processing new license applications, permits, renewals, and maintaining up-to-date and accurate information on active licenses. Compared to this month last year, October 2014, the number of new liquor licenses issued in Arizona decreased fourteen (14.4%) percent and the number of active licenses increased one (0.8%) percent. Also, compared with October 2014, monthly licensing revenues have increased ninety-eight (97.8%) percent from six hundred sixty-seven thousand ninety-nine (\$667,099) dollars during this time last year to one million three hundred nineteen thousand five hundred four (\$1,319,504) dollars during the current month.

In October 2015, eighteen (18) exempt locations were approved which brings the total active exempt locations in Arizona to one hundred (100). An exempt location is an establishment that has: (1) met the criteria established in A.R.S. §4-244.05 and A.A.C. R19-1-324; (2) made application for the exemption; (3) been inspected by a DLLC investigator; and (4) been issued a one-year exemption which allows patrons to bring and consume beer and wine on the premises.

Licensing	Current Month	Total FY 2016	1 Year Ago This Month	Total FY 2015
<b>New Licenses Issued</b>	137	487	160	1,559
<b>Renewed Licenses</b>	930	3,513	905	11,952
<b>Lottery Licenses Issued</b>	1	1	2	16
<b>Collected Lottery Revenues</b>	\$869,350	\$1,096,825	\$114,575	\$1,208,300
<b>Number of Active Liquor Licenses</b>	12,143*	12,143*	12,044*	12,052*
<b>Exempt Locations Issued</b>	18	42	4	84
<b>Number of Exempt Locations</b>	100**	100**	97**	86**
<b>Collected Licensing Revenues</b> (including lottery revenues)	\$1,319,504	\$3,158,654	\$667,099	\$7,884,153

\*This number fluctuates daily depending on renewals, new applications, suspensions and revocations.

\*\*This number fluctuates daily depending on renewals and new applications.

### Collected Revenue by Fee Type in October 2015

Fair Market Value	869,350
Applications	13,950
License Fees	274,540
Out-of-State	0
Agent Change	3,800
Fines	32,400
Special Event	8,275
Club	5,275
Penalties	7,950
Copy Fees	7,200
Non-Use Surcharge	19,400
Audit Surcharge	6,660
Enforcement K Surcharge	34,020
Enforcement L Surcharge	31,905
Miscellaneous	5

**TOTAL REVENUES COLLECTED**    **\$1,314,730**  
**(fingerprints)**                    **4,774**

**TOTAL REPORT**                    **\$1,319,504**

**LEAN TRANSFORMATION  
STATEWIDE LICENSING INITIATIVE**

In FY 2015, DLLC issued one thousand five hundred forty-one (1,541) new licenses. Beginning in FY 2016, all DLLC license applications will be included in the continuous improvement process. Customer service representatives (CSRs) have received training and resource materials to ensure that consistent licensing policies and procedures are used when processing applications. A standardized process will help reduce CSR errors, improve processing time, and improve customer satisfaction rates.

On a biweekly basis, the Licensing Manager will track process improvement with the LAG Metric, LEAD Metric, Touch Time, and Stop Sign.

**DLLC Process Improvement**

<b>Biweekly Measurement</b>	<b>Timeframe</b>	<b>Results</b>
LAG Metric (Goal: 80 days) (Average number of days to issue a liquor license from the date an application is received)	September 27-October 10, 2015	83 days
	October 11-October 24, 2015	84 days
LEAD Metric (Goal: 5 days) (Average number of days from the date an application is received to the date the application is accepted and entered into LCS)	September 27-October 10, 2015	7 days
	October 11-October 24, 2015	2 days
Touch Time (Average number of minutes a CSR "touches" an application during the process)	September 27-October 10, 2015	44 minutes
	October 11-October 24, 2015	54 minutes
Stop Sign (Target: 2) (Average number of applications with missing or incorrect information per CSR)	September 27-October 10, 2015	1 Stop Signs
	October 11-October 24, 2015	0 Stop Signs

In October 2015, licensing staff identified solutions for obtaining direct contact information for all liquor license information from local governing bodies and having that contact information available for all CSRs.

## WHAT'S NEXT AT DLLC? Upcoming Events and Milestones

### Upcoming Training Presented by DLLC Investigations

Date: November 5, 2015  
Courses: Special Events for Law Enforcement and Civilians  
Location: Tempe Downtown Community (TDC)

Date: November 7, 2015  
Courses: Title 4 for American Legion members  
Location: DoubleTree Hilton Hotel, Tucson

Date: November 13, 2015  
Courses: Liquor Licensing, Law, and Special Event Training for Law Enforcement and Local Government Agencies  
Location: Flagstaff City Council Chambers

Date: November 17, 2015  
Courses: Liquor Licensing, Law, and Special Event Training for Law Enforcement and Local Government Agencies  
Location: Scottsdale Civic Library

Date: November 20, 2015  
Courses: Liquor Licensing, Law, and Special Event Training for Law Enforcement and Local Government Agencies  
Location: Tucson Rillito Police Department

Date: November 21, 2015  
Courses: Title 4 Liquor Law Update for Law Enforcement  
Location: Sedona Police Department

Date: December 1, 2015  
Courses: Liquor Licensing, Law, and Special Event Training for Law Enforcement and Local Government Agencies  
Location: Yuma Public Library

Date: December 4, 2015  
Courses: Wholesaler Liquor Law Training and Update for Wholesale Employees  
Location: Young's Market Arizona

Date: December 7, 2015  
Courses: New Liquor Law and Rule Review for Casino Management  
Location: Wild Horse Pass Casino Resort

Date: December 10, 2015  
Courses: Liquor Licensing, Law, and Special Event Training for Law Enforcement and Local Government Agencies  
Location: Show Low Council Chambers

END OF DLLC OCTOBER 2015 REPORT TO THE GOVERNOR