



OFFICE MEMORANDUM T6204

TO: MVD ORGS
MVD T&R/DL THIRD PARTY PROVIDERS
ARIZONA LAW ENFORCEMENT AGENCIES

FROM: STACEY K. STANTON 
Division Director

DATE: JUNE 13, 2014

RE: NEW DRIVER LICENSE / IDENTIFICATION / INSTRUCTION PERMIT
CARD DESIGN AND CENTRAL CREDENTIAL ISSUANCE (CCI) PROCESS

Effective June 16, 2014, the Motor Vehicle Division (MVD) will transition to statewide CCI and introduce a redesigned driver license, instruction permit and identification card.

Under the new CCI process, customers will no longer be issued a permanent driver license, instruction permit or identification card over the counter.

The permanent credential will be mailed to the specified mailing address on the application. Customers will receive a temporary credential form that will be valid for 30 days and can be used until the permanent card arrives in the mail. Customers can expect their permanent credential to arrive within 15 days.

The temporary credential will include the individual's demographic information, photo, barcode and any applicable endorsements and restrictions.

The temporary credential will be printed on the Temporary Credential form, #40-5141, which contains security features that will assist in deterring counterfeiting and altering.

Note: Customers applying and receiving a Commercial Learner's Permit (CLP) will receive a temporary credential issued over the counter, and will not be mailed a permanent credential. The CLP will be valid for 6 months from the original issue date.

There will be no charge for re-printing a temporary credential with the exception of a CLP, which costs \$2.00.

NEW DRIVER LICENSE/IDENTIFICATION CARD/INSTRUCTION PERMIT CARD
DESIGN AND CENTRAL CREDENTIAL ISSUANCE (CCI) PROCESS

As a part of the new CCI process, MVD is introducing a redesigned credential that contains enhanced security features to safeguard personal information.

Below are a few of the new security features on the new card design:

- Ghost imaging
- Guilloche security design of Arizona geological features using lines and colors that are difficult to reproduce
- Raised date of birth tactile text on the bottom portion of the credential
- Laser perforation in the shape of Arizona

The new card design also features an optional Organ Donor distinguishing symbol.

Current holders of a valid driver license, instruction permit or identification card are not required to obtain the new redesigned credential. Existing credentials will remain valid either until their date of expiration or until a new photo is required, which is every 12 years.

For more information regarding the CCI process, please see Office Memo T6205 Central Credential Issuance

ATTACHMENT: Sample of the Temporary Credential



40-5141 R03/14 azdot.gov

TEMPORARY CREDENTIAL

This temporary credential is valid for the time period stated below.

The decision to accept the temporary credential to establish identity or eligibility for employment or government services exists solely with the reviewing authority.

The Transportation Security Administration (TSA) offers guidelines for identification that is accepted at U.S. airport security checkpoints: tsa.gov/traveler-information.

ADDRESS MATTERS

Keep your address up to date with MVD!

- ☞ Protect Yourself
- ☞ Protect Your Identity
- ☞ It's Quick...It's Easy...It's Free



Let us know how we did today!
 Complete a quick survey:
azdot.gov/mvd/customersurvey



Save time with MVD online services

Please verify your address. Any returned mail will be destroyed. Additional fees may apply for a replacement. Please allow up to 15 business days for delivery of a driver license, identification card or instruction permit.

Contact the Motor Vehicle Division:
 Phone: 602.255.0072
 Hearing/Speech Impaired TDD: 800.324.5425

[detach here]

Your permanent credential will be mailed to: 2739 E WASHINGTON ST, PHOENIX, AZ 85034-1422

Issued **04/07/2014** Expires **05/07/2014**

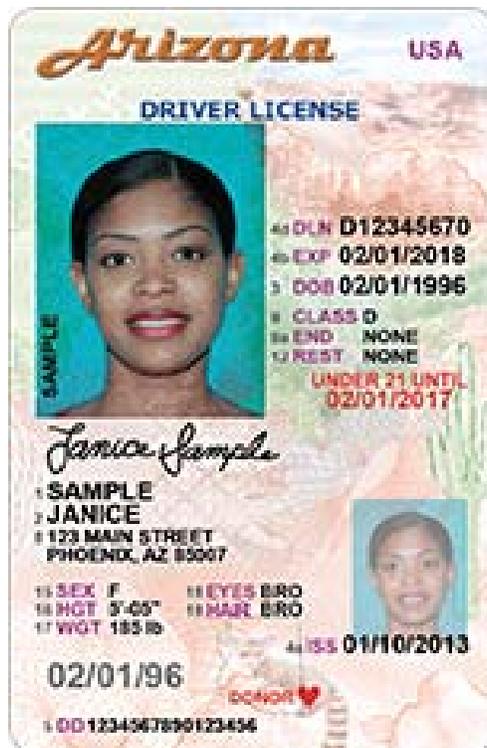
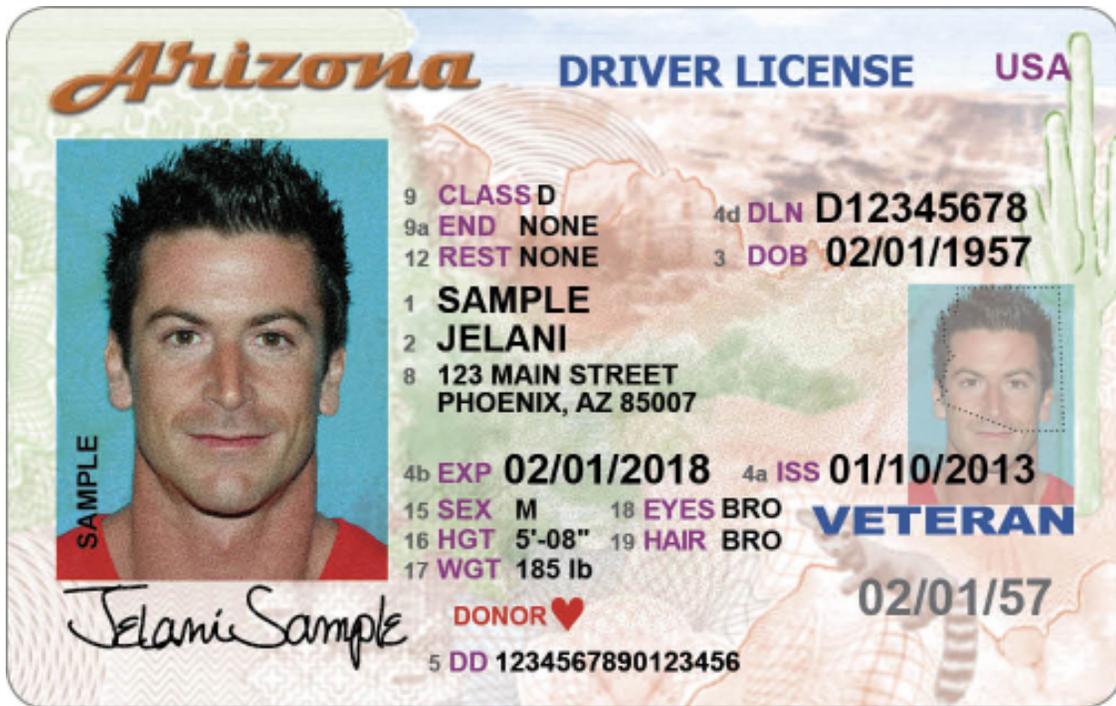
This is an official document. The decision to accept this document for proof of identity exists solely with the reviewing authority. It is a violation of Arizona Revised Statute 13-2002 to alter, forge or counterfeit this document. Any violation of ARS 13-2002 is a Class 4 Felony.

You must report a change of address within 10 days CLASS: D OPERATOR ENDORSEMENTS: NONE RESTRICTIONS: Corrective Lenses MEDICAL ALERTS: NONE 08/28/1071		TEMPORARY DRIVER LICENSE USA CLASS: D END: NONE REST: A DLN: D12345678 DOB: 08/28/1971 SAMPLE: SAMANTHA JANE 2739 E WASHINGTON ST PHOENIX, AZ 85034-1422 US EXP: 05/07/2014 ISS: 04/07/2014 SEX: F EYES: BRO HAIR: BRO VETERAN HGT: 5'04" WGT: 130 lb DONOR: ☐	
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ATTACHMENT: Samples of the re-designed credentials, and informational pamphlet.

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 NEW DRIVER LICENSE/IDENTIFICATION CARD/INSTRUCTION PERMIT CARD
 DESIGN AND CENTRAL CREDENTIAL ISSUANCE (CCI) PROCESS



NEW DRIVER LICENSE/IDENTIFICATION CARD/INSTRUCTION PERMIT CARD DESIGN AND CENTRAL CREDENTIAL ISSUANCE (CCI) PROCESS

RENEWALS

>> No Need to Upgrade

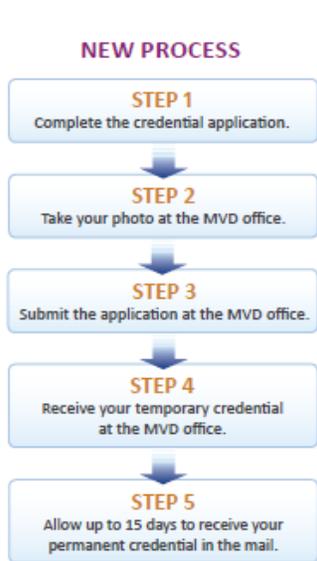
Residents with a valid driver license or identification card are not required to obtain the redesigned credential immediately. Existing credentials will remain valid either until their date of expiration or until a new photo is required after 12 years.

For at least 12 years, there will be more than one valid Arizona driver license and identification card format.

There are no changes to driver license or identification card fees or to the process for obtaining a duplicate credential online using ServiceArizona.com.

>> Address Matters

ADOT's Motor Vehicle Division receives returned mail every day containing important notifications or documents. With the new process of central issuance of a license or identification card, it is critical that customers keep an updated address with MVD. State law requires that residents notify MVD of an address change within 10 days, but the purchase of a new card is not required. Customers can make address changes online at ServiceArizona.com.



46-1400 R04/14 14-189

FOR MORE INFORMATION
Arizona Department of Transportation
Motor Vehicle Division
azdot.gov/mvd
Phoenix: 602.255.0072
Tucson: 520.629.9808
Elsewhere in Arizona: 800.251.5866
TDD Hearing/Speech Impaired Service: 602.712.3222

ARIZONA

NEW DRIVER LICENSE NEW ISSUANCE PROCESS

ADOT
azdot.gov/mvd

NEW DRIVER LICENSE/IDENTIFICATION CARD/INSTRUCTION PERMIT CARD DESIGN AND CENTRAL CREDENTIAL ISSUANCE (CCI) PROCESS

CENTRAL CREDENTIAL ISSUANCE ENHANCED SECURITY FEATURES DRIVER LICENSE AND IDENTIFICATION CARDS

NEW LICENSE, NEW PROCESS

Beginning summer 2014, the Arizona Department of Transportation will implement a new process for issuing Arizona driver licenses and identification cards. Under the new process, called central credential issuance, customers at ADOT Motor Vehicle Division offices will no longer immediately be issued a new permanent driver license or identification card at the end of the application process. The credential will instead be mailed to the specified mailing address on the resident's application. At the offices, customers will receive a temporary paper license or identification card that can be used until the permanent card arrives in the mail.

>> Temporary Driver License



>> New Driver License Features

As part of the new central credential issuance process, MVD is introducing a redesigned driver license and identification card. The redesigned credential contains enhanced security features to safeguard personal information.

NEW FEATURES

- 1 A larger primary portrait with a smaller ghost portrait ensuring customer appearance is clearly reflected
- 2 A security design comprised of unique Arizona geological features in the background created by using many different patterns, lines and images (This design provides the overall look of the credential.)
- 3 A laser perforation in the shape of Arizona, which when held up to the light is used to authenticate the credential quickly
- 4 A tactile date of birth field to assist in authenticating the credential by using the sense of touch (The date in this field will have a raised feel to it.)
- 5 A ringtail, the state mammal, illustrated on the front of the new credential
- 6 Organ Donor designation
- 7 Veteran designation

